



Preventative Maintenance Vs Service and Repair

Common Misunderstandings about Preventative Maintenance

1. Preventative Maintenance is covered under the manufactures warranty.
2. Preventative Maintenance is only necessary on really old equipment.
3. Preventative Maintenance is the same as service and repair.
4. Why do Preventative Maintenance, when one can call service when the equipment breaks?
5. Preventative Maintenance Plans are nothing more than cleaning services.

The Realities of Preventative Maintenance Plans

1. In most cases the manufacture's warranty only covers parts and labor for a limited of time That labor usually does not include general preventative maintenance visits.
2. Experts recommend having preventative maintenance done shortly after the equipment goes into service. This will insure that the equipment stays clean and properly lubricated to prevent dirt build up. Dirt build up leads to breakdowns.
3. Preventative Maintenance visits are not the same as service and repair visits. Although minor repairs and adjustments can be done, Preventative Maintenance visits are put in place with the sole intention of preventing emergency breakdowns, and keeping the equipment running safely at factory standard for many years. Although when parts are ready to be replaced our certified service and repair techs are there to keep your equipment up and running.
4. It has been proven time and time again that regular preventative maintenance not only keeps the equipment running smooth and safely, but it will also decrease the amount of emergency breakdowns, saving you money on major service and repair costs. Also less out of order signs on your equipment will keep your users happy, and complaints down. For clubs and recreation centers happy members mean better retention.
5. Although cleaning a machine inside out is a major part of the preventative maintenance visit, other aspects such as diagnostics and safety checks are performed as well. Wax and lubricants are applied to treadmill decks, as well as belts on ellipticals bikes and steppers to prevent friction. Friction leads to heat build up. To much heat leads to breakdowns.

Heartline Fitness Systems Inc.

Corporate Headquarters ● 19209 Orbit Drive Gaithersburg, MD 20879 ● Phone: 301-921-0661 ● Fax 301-330-5479

www.heartlinefitness.com